

Red Brick Building Centre Ltd.



John Capper
Board Director and
Treasurer

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“The Red Brick Building Centre Ltd. is an innovative community-owned social enterprise based in the former Morlands Factory, situated between Glastonbury and Street in Somerset, UK.

Since 2010, we have transformed two of the three derelict buildings into a vibrant community space for all ages. We offer a diverse weekly arts and events programme as well as being home to a restaurant, a local FM radio station, weekly exercise and wellbeing classes, and regular support groups. We are overseeing two Town Deal projects, the Life Factory and a Community Farm project.

Given that we have a small management and operational team and a community focused Board, as an organisation we have found the management and monitoring of two large Town Deal projects challenging and stretching. We brought in Caplor Horizons to refocus the organisation on its key mission and to develop cohesion between and within different parts of the organisation, for example the Board and the staff.

After an initial phase focused on strengthening the foundations of organisational effectiveness – including renewal of our strategy – the change maker programme is now moving to a different phase with separate workstreams with the board and operations team.

Caplor brings a well organised and professional approach, producing detailed notes after every session which provides a helpful summary of content and progress. Their facilitators are well informed, well prepared and they have quickly responded to all our needs.

The work that Caplor Horizons has done has been inspirational. Caplor programmed a series of monthly facilitated sessions involving staff, board members and members of the community. In only a few sessions they have helped us to clarify our mission and values and are uniting us in common purpose as we go forward. They have assisted us to develop a clear strategic focus and are paving the way for our newly articulated strategic objectives to be integrated into the operational activities of the organisation.

The Caplor House framework has highlighted the key abilities and preferences of staff, Board and Community members. They have facilitated useful sessions on important issues such as decision making and moving out of firefighting.

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Caplor Horizons have begun working separately with the management team and the Board to develop team cohesion and to help us clarify and apportion the division between management and oversight functions respectively.

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