## International Presentation Association

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Ann Marie Quinn pbvm IPA Executive Director

The Caplor Horizons team has brought to us a wealth of relevant knowledge and skills, as well as a commitment to working with integrity and in fidelity to our vision and values.

"The IPA is a global network of Presentation Sisters and associated persons and groups - 'Presentation People' - whose main thrust is education and action for justice with a focus on advocacy and service. Since the year 2000 the Association has NGO status at the UN, being accredited with the Economic and Social Council (ECOSOC).

Caplor Horizons Charity has given a vital service to the development of IPA structures, procedures and practice over the last four years. From the outset, their approach to consultative facilitation has enabled multiple generative conversations. These have consistently honoured the experience and wisdom of members, while ensuring steady forward movement.

The Caplor Horizons team has brought to us a wealth of relevant knowledge and skills, as well as a commitment to working with integrity and in fidelity to our vision and values. This assisted us greatly in formalising our Strategy, devising an Implementation Plan, and discerning a specific advocacy focus for IPA at the UN.

Their painstaking preparation, attentive presence, unfailing respect for the initiative that is IPA and for the people involved, and the strengths-based approach that mark Caplor Horizons has served us very well indeed. The unique 'Caplor Horizons House' method of tapping the energies of team members for the shared task in hand has to be experienced to be appreciated.

With characteristic resilience, Caplor Horizons worked effectively throughout the pandemic, now thankfully a memory - albeit one that will last long. Our facility with working remotely, developed under the duress of lockdown, has made possible and fruitful the involvement of Caplor Horizons in the evolving story of IPA. In turn, we as IPA have participated willingly, as invited, to Caplor Horizons own process of research.

Recent services requested from Caplor Horizons include preparing an Impact Report which enhanced important work on strategy, structure and culture at our recent IPA Assembly.

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It is important to record that at every stage of of Caplor's work for IPA there has been clarity in relation to ownership of the task, indicated by their engagement with me as Executive Director, as well as total commitment to delivering their services as contracted.

Finally, Caplor Horizons is expert at reviewing experience, processing outcomes, and presenting reports using language, flow-charts and visuals with remarkable creativity.

It is clear from this testimonial that I can with confidence recommend Caplor Horizons for any and all service that corresponds to their vision, values, and way of working."